

Return & Refund Policy

Last updated: August 2026 | Operated by GB Digital Systems Ltd

Overview

Geobox provides digital services. Because access is granted immediately upon purchase, our default position is that all sales are final. However, we recognise that UK consumer law provides certain statutory rights that apply regardless of this policy, and nothing in this document is intended to override those rights.

Please read this policy carefully before purchasing. If you have any questions, contact us via the Geobox Discord server or through Whop's Resolution Centre before completing your purchase.

1. Digital Services — General Position

Geobox provides digital automation services. Once access to the service has been granted and you have been onboarded, the service has been delivered and the sale is final.

We do not offer refunds on the basis of change of mind, dissatisfaction with results, or failure to use the service.

2. Statutory Rights (UK Consumers)

If you are a consumer based in the United Kingdom, you have statutory rights under the Consumer Rights Act 2015 which are not affected by this policy. In particular:

- If Geobox permanently ceases to provide the service before the end of your paid membership period for reasons within Geobox's control, you may be entitled to a prorated refund for the unused portion of your subscription.
- If the service is materially not as described at the point of purchase, you may have a right to a remedy.

Geobox will assess each claim on a case-by-case basis in accordance with applicable law.

3. Monthly Memberships

Monthly memberships are billed in advance for a one-month period. No refunds are issued for the current billing month once access has been granted. You may cancel at any time to prevent future charges.

4. Legacy Yearly Memberships

Yearly memberships are no longer offered to new members. Members who hold an existing yearly membership retain it on its original terms for the remainder of their current paid period.

If Geobox permanently discontinues service during an active legacy yearly membership period for reasons unrelated to third-party platform dependency, the affected member may be entitled to a prorated refund for the remaining unused months. If service discontinuation is caused by third-party platform changes,

enforcement actions, or factors outside Geobox's reasonable control, no refund obligation arises. This risk is inherent in the nature of the service.

5. Service Outages & Downtime

Temporary service outages, maintenance periods, or degraded performance do not entitle you to a refund. Where a disruption caused by factors within Geobox's control exceeds 14 continuous days, affected members may be offered a credit extension at Geobox's discretion.

Outages caused by third-party platform downtime, maintenance, or policy changes are outside Geobox's control and do not give rise to a refund or credit entitlement.

6. How to Request a Refund

If you believe you are entitled to a refund under this policy or your statutory rights, you must contact Geobox support first via our Discord server or via Whop's Resolution Centre. Do not initiate a chargeback or payment dispute before contacting us — doing so is a breach of our Terms of Service and may result in immediate termination of access.

We aim to respond to all refund requests within 5 business days.

7. Chargebacks

Initiating an unjustified chargeback or bank dispute is a serious matter. Geobox will contest all chargebacks using access logs, purchase records, and this policy as evidence. We reserve the right to permanently ban any user who initiates a fraudulent chargeback from all current and future Geobox services.

Geobox is a service operated by GB Digital Systems Ltd. For support, contact us via your Discord server or Whop dashboard.